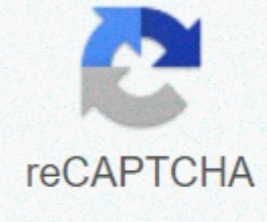




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How to lost mode iphone

Lost your iPhone? If you ever misplace your Mac product – including an iPad, MacBook, or Apple Watch – you should put it in 'Lost Mode.' Lost Mode locks your device to safeguard your personal information against thieves. It also tracks its location and even displays a customisable message on-screen. Let's take a closer look at Lost Mode, what it does, and when to use it. What happens to an iPhone on Lost Mode? First, if your iPhone or iPad has a passcode, that will be required to unlock it. Touch ID and Face ID don't work when the device is in Lost Mode. If you haven't already set up a passcode, you will be prompted to do so. If you've lost your Mac laptop, you'll be asked to set a four- to six-digit PIN. This is separate from your computer's password. Without the PIN, whoever has it won't be able to use it. And they can't just sit there guessing. There's a timeout that grows longer and longer with every incorrect attempt. Then, you'll be prompted to enter a message and phone number. This will be shown on the device's lock screen. Anyone who finds your device will know exactly who owns it and how to contact them. When you switch on Lost Mode, Location Services will be turned on. This allows you to track your device. iPhones and iPads will also be put on Low Power mode to preserve battery life and increase your chances of tracking it down. Devices in Lost Mode never display notifications on the lock screen. All alarms and alert sounds will be turned off, too. You will, however, still be able to call your iPhone and make FaceTime calls to iPads and Mac laptops. Finally, Lost Mode will also disable Apple Pay. Anyone who comes across your device and somehow gets in won't be able to make payments using any cards or accounts linked to your Apple account. What if my device is offline? If your iPhone or iPad is offline (i.e., it doesn't have reception, doesn't have a Wi-Fi connection, or it has run out of batteries) when Lost Mode is enabled, don't fret. As soon as the device comes online, all features of Lost Mode will kick-in instantly. How to make sure you can enable Lost Mode Lost Mode is a fantastic tool that can significantly increase your chances of recovering a lost device. Don't wait until it's too late – make sure you can enable Lost Mode now. On an iPhone or iPad, head to your Settings. Select Your Name, then iCloud, and then Find My iPhone (or iPad). Make sure 'Find My iPhone' is enabled. On a Mac laptop, head to the Apple menu and click System Preferences. Select iCloud and check if the 'Find My Mac' option is enabled. How do I turn on Lost Mode? Image: Apple There are two ways to turn on Lost Mode. Either visit the Find My iPhone page on iCloud.com or open the Find My iPhone app on an iOS device. Follow the prompts, select the lost device, and click the 'Lost Mode' button. If the device is offline, check 'Notify me when found.' Apple will send you an email when your device comes back online and is located. From there, you'll be asked to enter a custom message, add a phone number, and set a PIN. Once that's done, your device will be in Lost Mode. You can continue to track your device's location and change or update the message or phone number from the app or website. How do I turn Lost Mode off? If you've found your device, you can turn Lost Mode off by entering the passcode. Or, head to the Find My iPhone app or Find My iPhone web page, click the device, and select 'Stop Lost Mode.' Can thieves get around Lost Mode? As far as we know, no. Lost Mode is an effective security tool that essentially renders your device useless to thieves. Even if it's a Mac laptop that you've lost, the thief cannot simply wipe your computer and start again or boot other operating systems. All a thief can do is take the stolen device to an Apple Store and ask the technicians to unlock it. The thing is, Apple's representatives won't unlock a device they suspect to be stolen. With so much of our personal information stored on our devices, security has never been more critical. Don't put your data at risk – invest in a robust backup system, so if your device breaks or is lost, you still have your precious photos, files, and personal data. Get professional help setting up a set-and-forget backup system today. Call today on 1300 553 166 or fill out the form on this page, and we'll get back to you ASAP. Click here to subscribe to our future blog posts It may seem like a worse-case scenario, but if your iOS device goes missing, don't panic: you just may be able to get it back. In this tutorial, I'll show you what steps to take if an iPhone or iPad is lost or stolen. I'll explain how to remotely lock the device, even if the device's battery is dead. Turn On Lost Mode Assuming you've already set up location tracking app Find My iPhone on the lost or stolen iOS device, one of the first things you need to do once you realise the device has gone missing is to turn on Lost Mode. Lost Mode allows you to display a custom message along with a phone number on the device's lock screen for people to reach you on if they find the device. It also locks the device to prevent unauthorised access to your personal information should the device fall into the wrong hands. Launch the app and log in on another iPhone, iPad or iPod touch, or sign in to iCloud.com/Find on a Mac or PC to view Find My iPhone via the web. Tap Actions > Lost Mode > Turn On Lost Mode. Lock the lost or stolen device by entering a six-digit passcode, and the enter a phone number and a message to be displayed alongside it (optional). The device is now in Lost Mode. Flip the Email Updates switch to On to receive an update via email if the location of the device changes. Find My iPhone's Lost modeWhile in Lost Mode, the missing device will not display alerts or play a sound if you receive a notification, however, it can still receive phone calls and FaceTime calls. Credit or debit cards associated with Apple Pay are also disabled, and can only be re-activated once you have disabled Lost Mode, unlocked the device and signed in to iCloud. The device requires an internet connection in order to enter Lost Mode, though if you suspect that the device's battery is dead, you can still turn on Lost Mode, but it won't take effect until it's powered back up and is connected to the internet. Once you've been reunited with the missing device, tap Turn Off Lost Mode to disable Lost Mode. Trace the Device Find My iPhone helps pinpoint a missing device's exact location, even if you've previously disabled Location Services. Return to Find My iPhone, and select the device's name from the sidebar to view its current location. If the device is close by, tap Actions > Play Sound to make it play a sound to help you or someone else find it. Press Play Sound repeatedly until you've located the device. Find My iPhone will pinpoint your device's exact locationIf it isn't nearby, tap the Car icon for directions to your device's location. You'll be redirected to the Maps app, which will generate directions to the device's last known location from your current location. What you choose to do with this information is up to you, however, material possessions are never worth putting your life in danger for. Report the lost or stolen device to your local police station, along with its last known location and serial number. You can find the device's serial number on the barcode of the device's original packaging, on the receipt or by accessing the Devices tab in iTunes Preferences. Family Sharing If Family Sharing is set up on the device, you can use another family member's iOS device to help locate your own. Ask the family member to sign in to iCloud with their Apple ID, and they will then be able to trace any device associated with that Family Sharing account via Find My iPhone. Remotely Erase a Device If the device contains sensitive information, you can choose to erase the device remotely. This should only be considered as a last resort, however, as the erasing of data is permanent, and a wiped iOS device can no longer be traced through Find My iPhone. Tap Actions > Erase, and then Erase again to wipe the device clean. Erase your device remotelySecurity Measures Unfortunately, if Find My iPhone isn't set up on the device, you'll not be able to track its location and may have to resort to retracing your steps. You can, however, take measures to protect your personal information. Here's how. Change Passwords Sign in to iCloud.com and change the password associated with your account to prevent unauthorised access to iCloud data, as well your iMessages and iTunes account. Consider changing the password to your social media accounts, too, and your email. Report the Device Lost or Stolen Report the device as lost or stolen to both your local police station and your network service provider, if necessary. The network service provider can then disable any phone calls, SMS messages or data use. Remember to provide your device's serial number to the police to help prove ownership in case your device is handed in at the police station by a member of the public. Conclusion In this tutorial, I've shown you what steps to take if an iOS device is lost or stolen and I've explained how to remotely lock a device, even if the device's battery's dead. Following these steps should hopefully lead you to being reunited with your missing device soon. Good luck. Note This section only applies to iOS devices. You can put your iOS device into Lost Mode if it is lost or stolen. In Lost Mode, the only actions available on the device are: Dial a phone number you have configured. Make an emergency call. Important If you turn on Lost Mode in the Self Service Portal, you can't turn it off in iCloud, and vice versa. To turn on Lost Mode: In the Self Service Portal, click My devices and then click the relevant device. Click Actions and then click Turn on Lost Mode. Configure the following settings: Option Description Lock screen message Text that is displayed on the lock screen. Lock screen phone number A phone number that can be dialed from the lock screen. Footnote Footnote text that is displayed at the bottom of the lock screen. If you don't configure a footnote, a standard note to contact an administrator is displayed. Confirm the action. Your device is immediately put into Lost Mode. When your device is in Lost Mode, you can perform the following actions in the Self Service Portal: To locate the device, use Locate. To play a sound on the device, use Play Lost Mode sound. To turn off Lost Mode, use Turn off Lost Mode. What is iPhone's Lost Mode? It's a security feature that can be used to find and protect a lost or stolen iPhone or iPad. Lost mode triggers your device to ring, helping you find its location, and track it if it moves. Lost Mode also locks your phone and adds an extra layer of protection with Lock Mode. It prevents your iPhone or other device from showing any personal information such as messages or push notifications. It only allows the iPhone to take calls or make emergency calls. It also disables your Apple Pay, stopping anyone from using your card details, and automatically puts your iPhone or other device in Low Power mode. This will buy you some extra time to find your phone!However, you should beware that Lost Mode only works if:The Find My iPhone feature has been previously turned on. (You can do so by going to Settings > iCloud > Find My Phone and turning it on);Your iPhone is on and has an internet connection;Someone hasn't got to your passcode-free iPhone first to turn off the Find My iPhone feature. How to find your lost iPhone1. Go to icloud.com/#find and sign in with your Apple ID. 2. Wait for iCloud to find your iPhone. It may take a few moments, so don't panic. Once the scanning is done, it will show your phone's location on a map. However, it's not specific enough to give you the address or building where the iPhone is.3. Now check your iPhone's parameters. You can do so by clicking on All Devices (if you have more than one linked to your iCloud account) and choosing the iPhone you lost or just clicking on Your Name's iPhone. This will open a new tab on the right-hand side. It will show you when your iPhone was last active and how much battery it has left.4. If you think that your iPhone might be in the same room or building, you can trigger it to play a sound. Just click on Play Sound.5. If you think that you lost it somewhere else and that someone might find it, you can turn Lost Mode on. This will lock your phone and show a push notification with a number to call. To do so, repeat the steps above, but instead of clicking Play Sound, click Lost Mode. Enter a phone number you would like someone to call, and a message such as 'My phone is lost. Please call this number.' Your iPhone will also be locked with your current passcode. If you haven't previously set a passcode before you turn on Lost Mode, you'll be asked to set a new one. Just don't forget it as you will need it to unlock your phone once you retrieve it!If your device is offline when you put it in Lost Mode, it will be activated once it gets signal or the next time it's turned on.6. If you think there's no hope to get your iPhone back or that it's been stolen, you should erase its data. You can do so by following the same steps above and clicking Erase Mode.Are there any Lost Mode risks?If you're one of those people who forget or lose their phones all the time, you may always want to leave this feature on. However, you should know that any location tracking app can be exploited and used against you. In this case, your iCloud Lost Mode feature provides a remote door to your phone. If hackers get your account password from one of the many breaches we saw last year and get into your iCloud account, they could cause some real damage. How? If you don't have a passcode to your phone, they can create a new one and completely lock you out.They can erase all your data without your permission;They can track your location without your knowledge. What's even worse is that if a hacker does get into your iCloud account, they will have access to even more sensitive information. This could include your emails, contacts, photos, calendar appointments, and more. Make sure you practice good internet behavior and use strong passwords to protect yourself from hackers. Lost Mode lets you lock your iPhone, iPad, iPod touch, Mac, or Apple Watch so that others can't access your personal information. You can turn on Lost Mode in Find My iPhone on iCloud.com.Lost Mode requires a device that meets the minimum system requirements listed in the Apple Support article System requirements for iCloud.To sign in to Find My iPhone, go to icloud.com/find.A confirmation email is sent to your Apple ID email address.You can display a custom message on your device's screen. For example, you may want to indicate that the device is lost or how to contact you.Your device doesn't display alerts or play a sound when you receive messages or notifications, or if any alarms go off. Your device can still receive phone calls and FaceTime calls.Apple Pay is disabled for your device. Any credit or debit cards set up for Apple Pay, student ID cards, and Express Transit cards are suspended for your device. Apple Pay and student ID cards are suspended even if your device is offline. Express Transit cards are suspended the next time your device goes online. You can resume using suspended cards on your device after you unlock it and sign in with your Apple ID. See the Apple Support article Manage the cards that you use with Apple Pay.For an iPhone, iPad, iPod touch, or Apple Watch, you see your device's current location on the map, as well as any changes in its location. If Location Services is turned off on the device, it's temporarily turned on to track your device's location.For a Mac, you can't locate it or erase it if it's not near a previously used Wi-Fi network, and you can't change the passcode or unlock it remotely.In Find My iPhone on iCloud.com, click All Devices, then select the device you want to put into Lost Mode or lock.If you don't see All Devices, it's because you've already selected a device. Click the name of the current device in the center of the toolbar to access the Devices list, then select a new device.Click Lost Mode or Lock.Follow the onscreen instructions, keeping the following in mind:Passcode: If your iPhone, iPad, iPod touch, or Apple Watch has a passcode, it's required to unlock the device. Otherwise, you're asked to create a passcode now. If you're locking a Mac, you must create a numerical passcode, even if you already have a password set up on your Mac. This passcode is distinct from your password and is only used when you lock your Mac with Find My iPhone.Family Sharing: If you're trying to place a family member's iPhone, iPad, or iPod touch in Lost Mode and the device doesn't have a passcode set, you must enter that person's Apple ID password on this computer. If you're trying to lock a family member's Mac, you must enter that person's Apple ID password on this computer.Contact information: If you're asked to enter a phone number, enter a number where you can be reached. If you're asked to enter a message, you may want to indicate that the device is lost or how to contact you. The number and message appear on the device's Lock screen.Note: If you forget the passcode, or if you set an EFI firmware password on your Mac before it was lost, then lock it and later find it, you may need to take it to an authorized repair center to unlock it.After you mark your iPhone, iPad, iPod touch, or Apple Watch as lost, you can update your contact information.In Find My iPhone on iCloud.com, click All Devices, then click the iPhone, iPad, iPod touch, or Apple Watch that's in Lost Mode in the Devices list.If you don't see All Devices, it's because you've already selected a device. Click the name of the current device in the center of the toolbar to access the Devices list, then select a new device.Click Lost Mode, change the information, then click Done.When you find your lost device, do either of the following to turn off Lost Mode:Enter your passcode on the device.In Find My iPhone on iCloud.com, click All Devices, then select the device that's in Lost Mode. Click Lost Mode, click Stop Lost Mode, then click Stop Lost Mode again.Note: If you had any cards suspended when you put your device in Lost Mode (credit or debit cards for Apple Pay, or student ID cards or Express Transit cards), when you turn off Lost Mode and sign back in to iCloud, you can use them again.In Find My iPhone on iCloud.com, click All Devices, then select the Mac that's locked.If you don't see All Devices, it's because you've already selected a device. Click the name of the current device in the center of the toolbar to access the Devices list, then select a new device.Click Unlock, then follow the onscreen instructions to verify your identity with your Apple ID password.Once you have your passcode, enter it on your Mac.If you're using iCloud.com on your iPhone or iPad, see Use Find My iPhone on iCloud.com on your iPhone or Use Find My iPhone on iCloud.com on your iPad.If you can't use Lost Mode because Find My iPhone isn't set up on your lost device, see the Apple Support article If your iPhone, iPad, or iPod touch is lost or stolen.

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