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What should i do if my iphone is stolen

If you lose your iPhone, iPad, or iPod touch or think it might be stolen, use Find My and protect your data. When you mark your device as lost, you remotely lock it with a passcode, keeping your information secure. This also disables Apple Pay on the missing device. And you can display a custom message with your contact information on the missing device. Mark your device as lost. If your missing iPhone is covered by AppleCare+ with Theft and Loss, file a claim for an iPhone replacement. File a claim. After you erase a device, you can't track its location, so make sure that you no longer need to search for the device. If you have AppleCare+ with Theft and Loss, do not erase your iPhone until your claim has been approved. Erase your device. If the missing device is an iPhone or an iPad with cellular, report your missing device to your wireless carrier. Ask the carrier to disable your account to prevent calls, texts, and data use. And if your device is covered under your wireless carrier plan, file a claim. If you have AppleCare+ with Theft and Loss, do not remove your lost iPhone from your account until your claim has been approved. Go to appleid.apple.com to remove the missing device from your list of trusted devices. AppleCare+ with Theft and Loss is not available in all countries and regions. Information about products not manufactured by Apple, or independent websites not controlled or tested by Apple, is provided without recommendation or endorsement. Apple assumes no responsibility with regard to the selection, performance, or use of third-party websites or products. Apple makes no representations regarding third-party website accuracy or reliability. Contact the vendor for additional information. Thanks for your feedback. A handful of commonsense precautions will protect your data and may even help you recover your phone, should your handset be lost or stolen. There's no guarantee that these tips will protect you in every case or recover your iPhone, but following them will lower your overall risk. erhu1979 / Getty Images The first thing you need to do is protect your personal information. If you have a passcode set on your iPhone, you're pretty safe. But if you don't, or want extra security, use Find My iPhone to lock your phone and add a passcode. That step will at least prevent the thief from using your phone. If you can't get the iPhone back or it has sensitive information on it, delete the phone's data remotely. Deleting data may not prevent the thief from using your iPhone, but at least he won't have access to your personal data after that. If your iPhone was issued to you by your employer, your IT department may be able to remotely delete the data, too. Contact your company's helpdesk to learn about your options. Apple Inc. If you use Apple's wireless payment service, you should remove any credit cards or debit cards you've added to the phone for use with Apple Pay (they're easy to add back later). Apple Pay is very secure—thieves shouldn't be able to use your Apple Pay without your fingerprint or face scan, which they likely won't have—but it's nice to have the peace of mind that your credit card isn't virtually sitting in a thief's pocket. Use iCloud to remove the cards. Apple's free Find My iPhone service can track your phone using the device's built-in GPS and show you on a map approximately where the phone is. The only catch? You need to have set up Find My iPhone before your phone was stolen. If you don't like Find My iPhone, there are many other apps from the App Store will help you locate the phone. Some of these apps also allow you to remotely change security settings. Tetra Images / Getty Images If you've been able to locate your iPhone using a GPS tracking app like Find My iPhone, do not try to recover it yourself. Going to the house of the person who stole your phone could put you at risk. Instead, contact the local police department (or, if you've already filed a report, the one you reported the theft to) and let law-enforcement officials know that you've got information about the location of your stolen phone. While the police may not always help, the more information you have, the more likely police are to recover the phone for you. Nathan ALLIARD/Photononstop / Getty Images If you can't recover the phone right away, file a report with the police in the place where the phone was stolen. This step may or may not lead to the recovery of your iPhone (in fact, the police may tell you there's very little they can do either because of the value of the phone or the number of thefts), but having documentation should help when dealing with a phone and insurance companies. Even if the police tell you they can't help at first, if you can get data about the location of your phone, having the report may be necessary for getting the police to help you recover it. Plus, a stolen-phone report will get the device's IMEI logged into a database so the phone cannot be wiped and used elsewhere, rendering it useless to the people who stole it. d3sign / Getty Images If your iPhone was given to you through work, notify your employer of the theft immediately. Your corporate IT department may be able to prevent the thief from accessing critical business information. Your employer may have given you guidelines about what to do in case of theft when they issued the phone to you. It's a good idea to brush up on those procedures from time to time. Dong Wenjie / Getty Images Some phone companies may be more inclined to take action when you've got a police report while others may act right away without one. Calling your cell phone company to report the theft and having the account tied to the phone suspended or canceled helps ensure that you don't pay for charges incurred by the thief. Before you cancel your phone service, try tracking it using Find My iPhone. After service is turned off, you won't be able to track it anymore. Photographer is my life. / Getty Images If you don't have a passcode and aren't able to set one using Find My iPhone (the thief could have blocked the phone from connecting to networks), all of your data is exposed. Don't let the thief gain access to accounts whose passwords are saved on your iPhone. Changing your email account passwords will prevent the thief from reading or sending mail from your phone. Beyond that, changing online banking, Apple ID, and other important account passwords will help prevent identity theft or financial theft. JCI/Jamie Grill / Getty Images If you have phone insurance—either from your phone company or an insurance company—to protect your iPhone and your policy covers theft, contact the insurer. Having a police report is a big help here. Reporting the situation to the insurance company will get the ball rolling to replace your phone if you can't recover it. Hero Images / Getty Images If your phone's gone and you weren't able to track it using GPS or lock it, you're probably not going to get it back. In that case, you should notify the people in your address book and email accounts of the theft. They probably won't be getting calls or emails from the thief, but in case the thief has a bad sense of humor or more seriously bad intentions, you'll want people to know that it's not you sending troublemaking emails. Thanks for letting us know! Tell us why! If you lose your iPhone, iPad or iPod touch or think it might have been stolen, use Find My and protect your data. When you mark your device as lost, you lock it remotely with a passcode, keeping your information secure. This also disables Apple Pay on the missing device. And you can display a custom message with your contact information on the missing device. Mark your device as lost. If your missing iPhone is covered by AppleCare+ with Theft and Loss, file a claim for an iPhone replacement. File a claim. After you erase a device, you can't track its location, so make sure you no longer need to search for the device. If you have AppleCare+ with Theft and Loss, do not erase your iPhone until your claim has been approved. Erase your device. If the missing device is an iPhone or an iPad with cellular, report your missing device to your wireless network provider. Ask the network provider to disable your account to prevent calls, texts and data use. And if your device is covered under your wireless network provider plan, file a claim. If you have AppleCare+ with Theft and Loss, do not remove your lost iPhone from your account until your claim has been approved. Go to appleid.apple.com/uk to remove the missing device from your list of trusted devices. AppleCare+ with Theft and Loss is not available in all countries and regions. Information about products not manufactured by Apple, or independent websites not controlled or tested by Apple, is provided without recommendation or endorsement. Apple assumes no responsibility with regard to the selection, performance or use of third-party websites or products. Apple makes no representations regarding third-party website accuracy or reliability. Contact the vendor for additional information. If you have lost your iPhone and think it may be stolen, it is natural to panic or feel helpless. After all, it is an expensive affair. Undoubtedly, your priority should be to get the iPhone back. But you do not want to risk losing personal data to the thief either.Apple has ensured a dozen ways to minimize the risk and even get the stolen iPhone back. In this guide, we have listed all the possible steps that you can take when your iPhone is lost or stolen.Note: You must have Apple's Find My service activated on your iPhone for most of the steps mentioned here. Check out our guide to learn how to use Find My.1. Lock your stolen iPhoneOnce your iPhone is lost or stolen, the first thing you need to do is protect your personal data at all costs. Since most of us have passwords set to our phones already, this is not an issue. If you don't, fret not! You can still protect your data by setting up a password using Find My or remotely deleting your phone's data.To set the password using Find My app.Login to iCloud.com on your Mac and click Find My. In Find My iPhone, click All Devices, and look for your lost device.Click Lost Mode for your lost iPhone. You will be asked to create a passcode now if your phone does not have one. Set up a passcode and lock your iPhone.Note: Deleting your data remotely should be the last resort since you cannot restore them once you retrieve your iPhone unless you have a backup.2. Mark your iPhone as lostFind My allows you to put your phone in lost mode when it cannot be accessed by Wi-Fi or LTE. This ensures that no one can unlock your iPhone without the passcode.When you Activate Lost Mode, all your bank cards connected with Apple Pay will be disabled immediately. It will also enable Low Power Mode for maximum battery life and make Siri inaccessible.To enable Lost Mode:Launch Find My on your iPad or Mac. Swipe up to see the list of available devices.In the devices list, tap your lost device.If you cannot see the Mark as Lost or Lost Mode option for your device, swipe up to open the full menu.Activate Mark as Lost.Note: If you can't find your device in the list, you probably didn't enable Find My on it.By following further on-screen instructions, you can also add your phone number or email address and a message for the person who finds your iPhone to contact you.Your phone status will be delivered to you at your email address. Just turn the Toggle Mode off if you don't want to receive updates via email.If you use Apple's wireless payment service, remove debit or credit card information using iCloud stored on your iPhone. You can always add them back later. Apple Pay is a secure payment gateway, and it will not let the other person use it without your fingerprint or passcode. It still feels safe to do it.4. Track your stolen iPhone on a map You can track your iPhone using Maps. To find your device, sign in to iCloud – Find and look for your device.You can also track it on the Maps using the Find My app with your Apple device's built-in GPS.Moreover, if you think your device is misplaced nearby, you can play a sound to find it. Here's how:Open Find My.Pick your lost device from the Items/Devices tab.Choose Play Sound. Your device will only play a sound if it is connected to a network. Even if your AirTag is connected to your device but is out of Bluetooth range, it will not play a sound until it is within the range. 5. Change your passwordsThe thief may have blocked your iPhone from connecting to any network, preventing Find My from taking any actions. However, you can still stop the thief from getting a sneak peek at your stored iPhone accounts.Change the password of your email account, Apple ID, and other essential accounts from other devices.Remember, you need to have extra protection to save your device. Hence, this is important and should be done immediately.6. Report your stolen iPhone to the policeEven if you find your iPhone via Find My or GPS, you should not step out and try to retrieve it yourself. It can prove to be a little risky and dangerous. Contact the law officials or the police department and let them know about the stolen phone location. Keeping them involved reduces the risks of your getting harmed in any way.If your iPhone has cellular data, you can report your missing device to your wireless carrier. Once it disables your account to prevent calls, texts and data use. This will prevent the thief from carrying out any activities using your iPhone. Additionally, also prevent receiving OTPs, ensuring your data safety.3. File your insurance claimIf you have insured your phone, whether from the phone or insurance company, get in touch with the provider. While claiming the insurance, having a 'lost iPhone' police report will be of great help. Reporting this to your insurance company will escalate the procedure to replace your phone if you cannot get your old one back.When none of the steps mentioned above work, you have no option but to remove your phone from your account. When you do this, all the information, including your card details from Apple Pay, will be erased, and you won't be able to track your phone using Find My. To erase the device:Open Find My and click the Devices Tab.Select your lost device from the list. Scroll down and choose Erase iPhone.Choose Erase this [device]. Don't erase your device if you have insurance that covers theft and loss as you won't be able to file a claim.Q. Can someone unlock my stolen iPhone?If your phone is password-protected, it would be challenging to unlock the device unless the thief guesses the correct combination in a few tries (after multiple incorrect tries, the device will disable itself). Besides, you can set a password using Find My through your other Apple devices even after losing it.Q. Can a stolen iPhone be used?No, you cannot use a stolen iPhone. Your cellular data carriers these days contain serial numbers of all the phones, including iPhones. So if the thief tries activating it, he will not be able to do so. Thus, a thief cannot use a stolen iPhone unless he/she is a hacker.Q. What happens if my stolen iPhone is turned off?You won't be able to track the iPhone's location using Maps. However, you can still see the device's last known location, which will be available for 24 hours from the time it turned off. Additionally, if you have toggled on Enable Offline Finding, you can still track the device using Find My on other Apple devices.Read more:

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